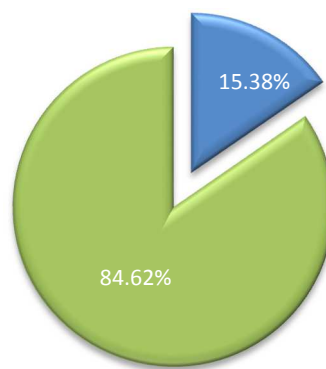## Count of Hospitalization Readmissions

This graph represents a count of psychiatric hospitalization discharges and the percentage of clients who were subsequently readmitted to a psychiatric hospital within 30 days. Excludes transfers.

- Percentage of acute psychiatric discharges that resulted in a readmission within 30 days (excludes transfers): 52 — 15.38%
- Percentage of acute psychiatric discharges that did not result in a readmission within 30 days: 286 — 84.62%

N = 338 discharges

*BCDBH's psychiatric hospitalization readmission rate goal is: **10%**.*

Count of Wait Times

The data below measure from contact with client to first offered appointment as entered into Avatar.

Youth

Youth	Chico	Gridley	Oroville	Paradise	Total
Count Over 15 days	0	0	0	0	0
Medi-Cal Over 15 days	0	0	0	0	0
Range of Days	0-14	0-8	0-12	0-14	0-14
Total Assessments Scheduled	103	7	94	45	249
Average # of Days	3.99	5.71	6.49	7.4	5.90

Adult

Adult	Chico	Gridley	Oroville	Paradise	Total
Count Over 15 days	0	0	0	0	0
Medi-Cal Over 15 days	0	0	0	0	0
Range of Days	0-14	0-8	0-5	0-5	0-14
Total Assessments Scheduled	247	11	48	45	351
Average # of Days	0.16	1.82	1.14	0.69	0.95

Treatment Authorization Request (TARs) Data

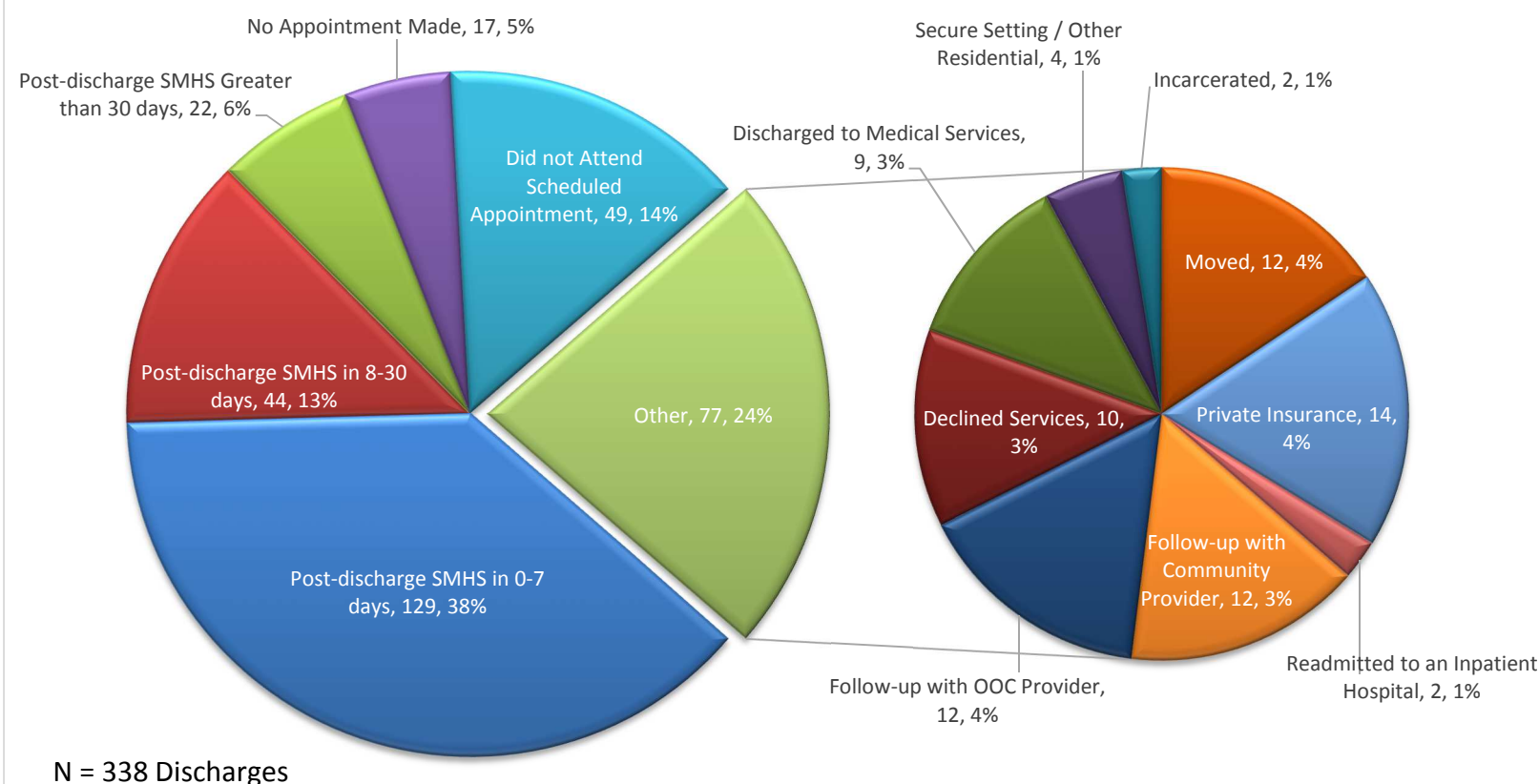Data is provided by the Quality Management Department.

The number of NVBH and Enloe beds approved are included in the total of TARs processed. BCDBH's goal is to have all TARs processed within **14 days.*
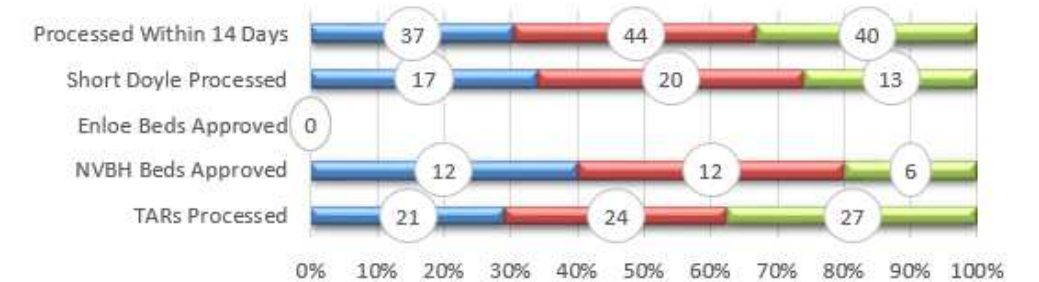
	Processed Within 14 Days	Short Doyle Processed	Enloe Beds Approved	NVBH Beds Approved	TARs Processed
July	37	17	0	12	21
August	44	20	0	12	24
September	40	13	0	6	27

Post-Hospitalization Service Timeliness & Access

The chart on the left portrays hospitalization discharge outcomes for episodes that were eligible for specialty mental health service (SMHS) follow-up through BCDBH. The chart on the right shows hospitalization discharges that were not eligible for SMHS through BCDBH and the reason they were ineligible (as entered into the Post-Hospitalization Discharge Planning form in Avatar).

Left chart labels:
- No Appointment Made, 17, 5%
- Post-discharge SMHS Greater than 30 days, 22, 6%
- Did not Attend Scheduled Appointment, 49, 14%
- Post-discharge SMHS in 8-30 days, 44, 13%
- Other, 77, 24%
- Post-discharge SMHS in 0-7 days, 129, 38%

Right chart labels:
- Secure Setting / Other Residential, 4, 1%
- Incarcerated, 2, 1%
- Discharged to Medical Services, 9, 3%
- Moved, 12, 4%
- Private Insurance, 14, 4%
- Follow-up with Community Provider, 12, 3%
- Readmitted to an Inpatient Hospital, 2, 1%
- Follow-up with OOC Provider, 12, 4%
- Declined Services, 10, 3%

N = 338 Discharges

> Hospitalization discharges eligible for BCDBH follow-up services: **261**
>
> Eligible discharges that received SMHS within 30 days: **173**
>
> **66.3%** of eligible discharges received SMHS within 30 days.
>
> It is the goal of BCDBH to connect **95%** of eligible discharges to follow-up SMHS within 30 days.

Crisis Call Log Summary

The data below are captured in Avatar.

	July	August	September
Total Calls	412	328	312
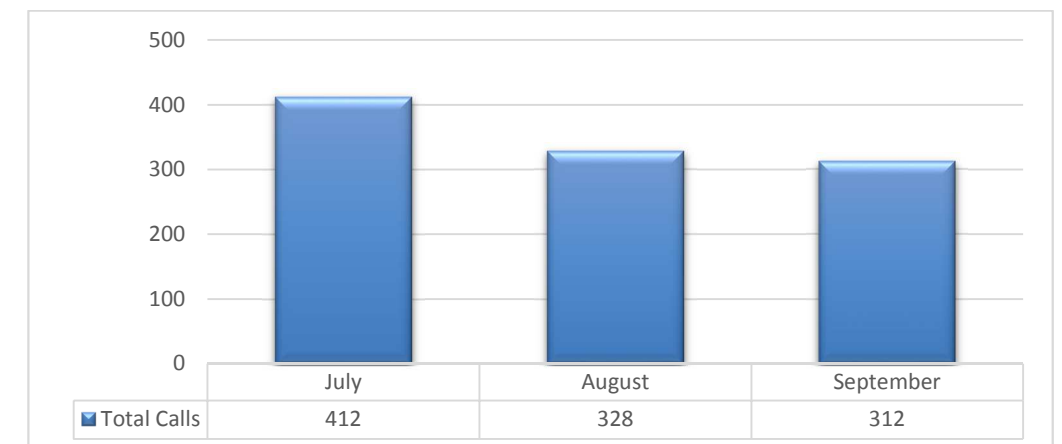
Test Call Summary

Test calls are completed by the Quality Management Division.

(Each icon represents one call. ✅ = pass ❌ = fail)

July	✅
August	**None**
September	❌ ✅ ✅ ✅

*None of these calls were in an alternative language